

Goff Petroleum Budget Payment Scheme.

At Goff Petroleum we understand that there are many demands on your household budget. Whilst heating oil usage is seasonal many customers opt to spread the cost over the course of a year by building up credit on their account using our budget payment plan.

By analysing your previous delivery history we can forecast your oil needs and thus plan your monthly payments accordingly. The account is designed to build up and hold credit for you to use for forthcoming oil deliveries and so you benefit from cash on delivery prices without having to pay all in one go.

Should you have insufficient credit on your account for a delivery you can still take the cash on delivery price by paying the balance due (cost of the delivery minus credit held on account) to the driver at the time of delivery. If the account is not in credit, or has insufficient credit to cover a delivery and you choose not to pay the balance on delivery then an extra 2p per litre is charged on the oil delivered to cover the cost of the credit.

Every time you reorder we review your account to ensure that your payments are sufficient to cover your oil needs. If the monthly payments are too large we will refund you, or should they be too small we would ask you to increase them. You are free to withdraw from the budget plan at any time either by settling the account, or by requesting that the credit is refunded to you.

Unlike many of our competitors we do not offer a tank top up service. This is because unlike our competitors we do not wish to deliver oil to you when you do not want it, nor charge you for oil that is merely delivered at the suppliers convenience. We believe that a customer should maintain the control of the delivery pattern and charges, not be forced into a pattern by a supplier.

Should you have any questions please do not hesitate to contact our accounts team on Norwich (01603) 410861.

Credit Control



BUDGET PLAN APPLICATION FORM

Please complete the application details and Standing Order Mandate below and return to us at 297 Aylsham Road, Norwich NR3 2RH.

Please complete in **BLOCK CAPITALS**:

Title Initials Surname Goff A/c No.

Address

Town County Postcode

Previous Address if less than 2 years at current address:

Address

Town County Postcode

Tel. No Monthly Amt £ Start Date / /

Signature(s) Date / /

Please note that George J Goff Limited reserves the right to make a credit check and that by signing this application you hereby agree that permission has been granted to make such a check. George J Goff Limited shall not be obliged to accept this application, nor give any reasons for refusing the same, nor enter into any correspondence thereto except with regard to your statutory rights. George J Goff Limited will use this information to administer your account and, for marketing purposes. We may pass your details onto third parties who may contact you by mail or telephone.

If you do not wish to be contacted by third parties please tick this box.



STANDING ORDER FORM

Complete items 1–5 of this Mandate, sign and date and return to us at 297 Aylsham Road, Norwich NR3 2RH

To the Manager:

1. Bank/Building Society Name

2. Bank/Building Society Address

3. Name of Account Holder(s) 4. Account No.

5. Sort Code - -

Please pay to **HSBC Bank**, 155 Mile Cross Lane, Norwich, NR6 6RL, Sort Code **40-35-50** for the credit of George J Goff Limited account number **00389056** and quoting reference

£ Commencing on / / and thereafter every month, until further notice, and debit my/our account accordingly. Please cancel all previous standing orders in our favour.

Signature(s) Date / /